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ITIL event management detects events that occur across a business' IT infrastructure. Of the many events that can arise, some may be problematic, while others are simply part of normal operations. The goal of event management is to analyze events to determine if any action should be taken.

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Event Management Catalogue. The purpose of this document is to define event categories, which are necessary for event classification, and define distribution. The document is optimized for small and medium-sized organizations - we believe that overly complex and lengthy documents are just overkill for you. This document is an appendix.

Event Management Catalogue [ITIL templates]

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